

Support for First-Year Students: FYI Review



Monica Flores
Ulises Velasco
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Background

2016-2017

- Title V, Developing Hispanic Serving Institutions (DHSI) Grant awarded
- \$2.2 million over a 5 year period
- Start-up year, including initial hiring of staff and beginning of student outreach efforts
- 79% of yearly budget committed to project salaries & benefits
- Cost savings in year one allowed for establishment of the FYI Center & redesign of MCM 1070 for outreach & parent training activities

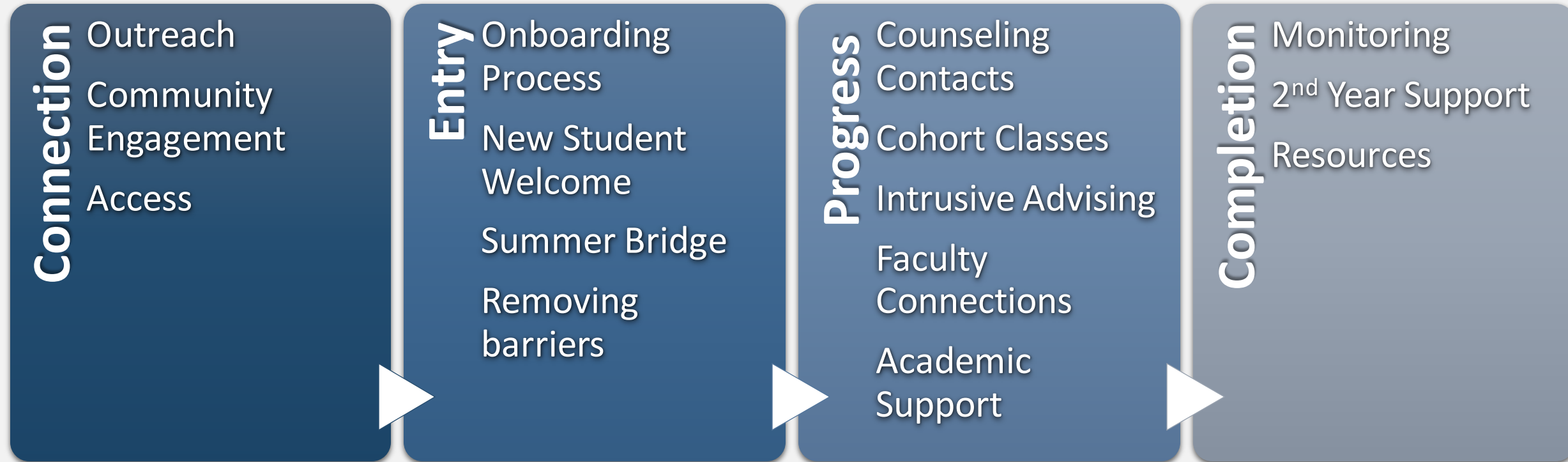
2017-2020

- Primary Goals: Develop a robust outreach & support program for first year, Latino/& or first generation students; serve 500 students over the 5 year grant period; achieve a 3 semester retention rate of 69%; achieve a 69% completion rate of 15 units within 2 years
- Goals for Sustainability: implement student centered services & support professional development aligned with existing initiatives; Long term adoption of FYI practices; MC absorbing program costs by end of grant period
- Served 106 students in the first cohort; 145 in the second cohort; 144 in the third cohort

2020-2021

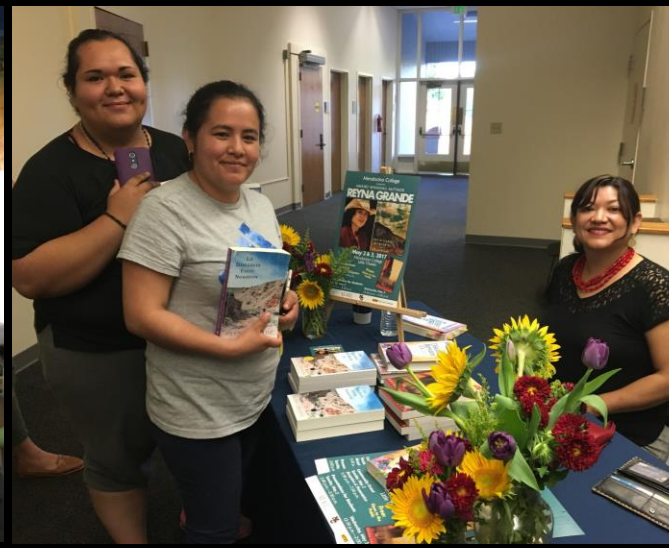
- Currently in its fifth year & working with its fourth cohort of students (136)
- Funded through September 30, 2021
- Onboarding 5th cohort for Fall 2021
- Planning for a no cost extension to take work through Decembre 31, 2021
- Developing transition plan to offboard FYI students to other programs for Spring 2022

Completion by Design Framework



<http://completionbydesign.org>, (2015)

Institutional Impact



Removing Barriers

FYI Lending Library:

Textbooks
Chromebooks
Calculators

Outreach/Onboarding:

Individualized support
Targeted messaging

Infrastructure/Technology

FYI Center (MacMillan 1200)

MacMillan 1060
Ellucian Support
Chromebook cart

Professional Development

HACU
AHSIE
CUE

CCS 119/100 Course
Development

Collaboration (Equity)

Campus Speakers (Victor
Rios, Michelle Siqueiros,
Reyna Grande)

Cultural Awareness & Connection

Parent Leadership Institute

Parent Institute for Quality
Education (PIQE)

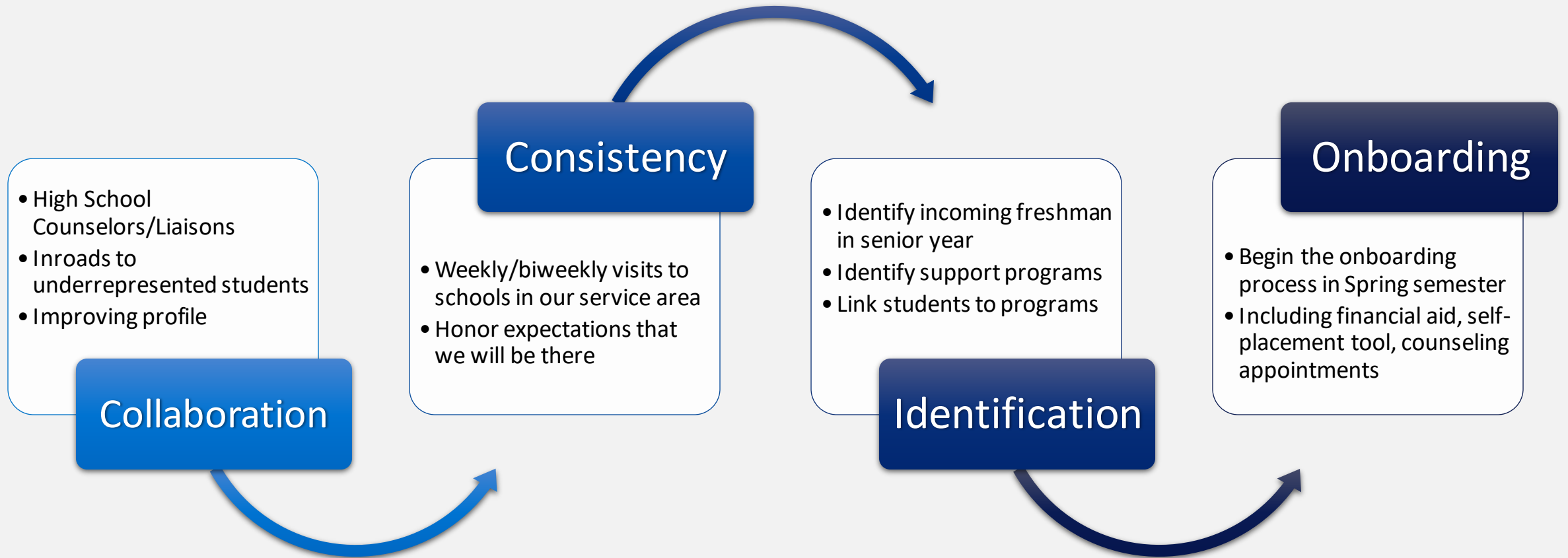
Cascada de Flores

Latino Student Retreat

5th Grade Student Visit

Dia de los Muertos

Connection - Outreach



ENTRY

JOIN US FOR THE 2020 MENDOCINO COLLEGE

Virtual

NEW STUDENT WELCOME!

Thu., Aug. 6th • 4:00PM-7:30PM
or **Fri., Aug. 7th • 9:00AM-2:30PM**

FREE EVENT Online via ZOOM
- link provided when registered -

**OPEN TO ALL NEW INCOMING
FALL 2020 STUDENTS**

REGISTER by July 30th:

www.mendocino.edu/new-student-welcome

QUESTIONS? email: fyi@mendocino.edu

New Student Welcome Workshops

- FYI/EOPS/CAMP
- General Counseling
- General Session in Spanish
- Financial Aid
- Online Resources (English & Spanish)

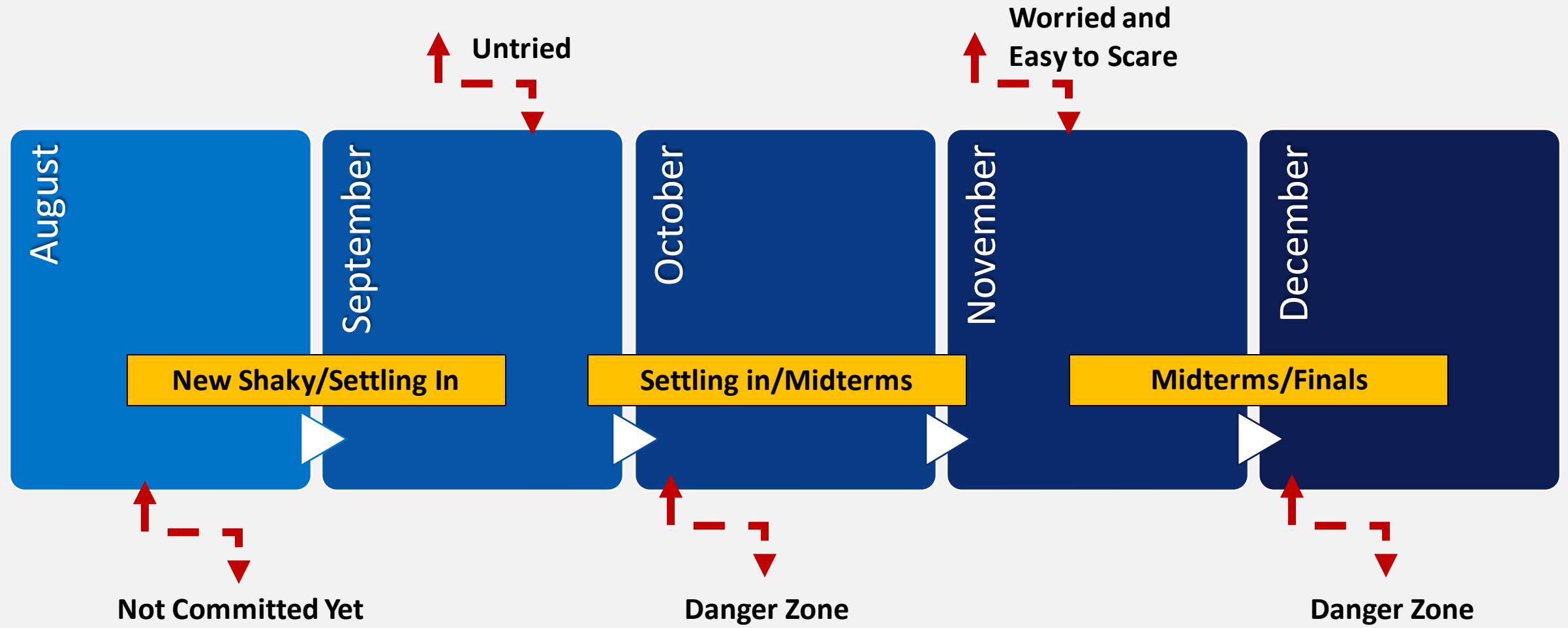
Live Support Sessions

- Admissions & Records
- Information Technology Support
- Outreach



MENDOCINO COLLEGE

PROGRESS - ARC OF SEMESTER



PROGRESS – Follow up Based on Student ARC

High Touch Cohort Criteria

Missing Ed Plan & Never Met
with Counselor

Struggling in Classes (early alert)

Referred by other Departments

Mid Touch Cohort Criteria

Missing Ed Plan or Not Updated
Ed Plan

Students who have not
completed the FAFSA

Undeclared Students

Low Touch Cohort Criteria

Ed Plan Complete

Enrolled in 15 Units

Completed FAFSA

Activities (Additional to Low Touch for all)

Phone Call (Twice a Month)

Personal Email (Twice a Month)

Activities (Additional to Low Touch for all)

Phone Call (Once a Month)

General Email (Twice a Month)

Activities

Phone Call (Once a Semester)

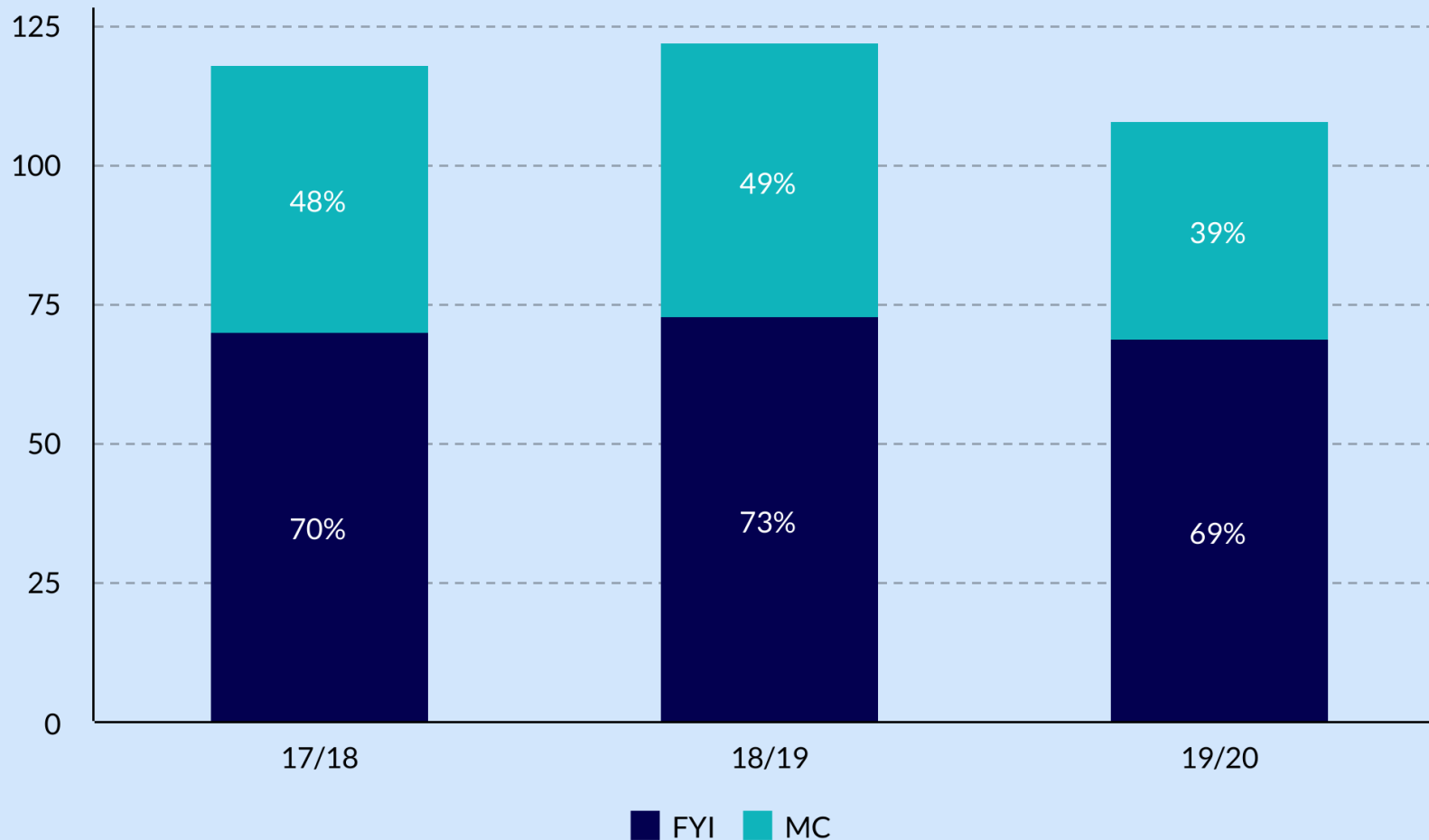
Email (Once a Month)



FYI Retention Rate vs Institutional Retention Rate

F Y I R e t e n t i o n v s I n s t i t u t i o n a l

FYI Retention vs Institution



Cohort Transition

HSI Grant

- Program closes Sept. 30th
- Intention to file for a no-cost extension
 - Could extend program expenditures through Dec. 30th

Other Programs

- EOPS & CAMP could incorporate students into their programs
- Coordination within student services to identify students and provide information as we onboard them for Fall 2021
- Future options: Puente Program



Continuing Efforts to Incorporate FYI Practices

Clarify the Path

Program Advising
Outreach Support

Enter the Path

New Student Welcome
Onboarding Support
Counseling
Inter-
Departmental Collaboration

Stay on the Path

Lending Library
Workshops
Student Success Model
Follow-Up
Cultural Enrichment
Professional Development
Community Involvement
Targeted Messaging

Ensure Learning

Review & Update of CCS
Classes
Instruction & Student
Services Collaboration

