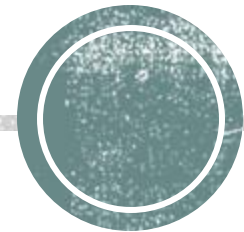


# **Response to COVID-19 at Mendocino College**

Board of Trustees Meeting  
April 15, 2020

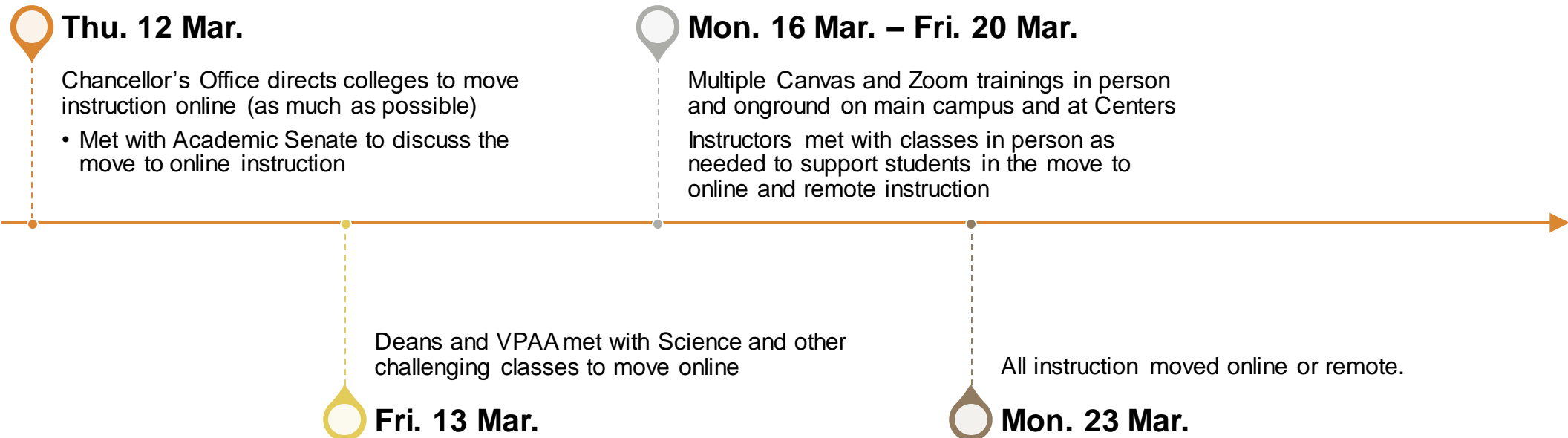
Debra Polak,  
Vice President of  
Academic Affairs

Ulises Velasco,  
Vice President of Student  
Services



# Instruction Timeline

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CTE (Welding, Auto, Culinary, Fine Woodworking)



Allied Health—Nursing and Physical Therapy Assistant



Lab Sciences



Theater



Art and Ceramics



Music



English as a Second Language

**Courses Not  
easily  
transferred  
to the online  
environment**





Library and Centers remained open



Purchased Chromebooks and Identified Students who needed them—have distributed about 60



Math and English labs continue online



Tutoring continues online



Boosted internet to outdoor areas on main campus and at each Center

## **Instructional Student Support**



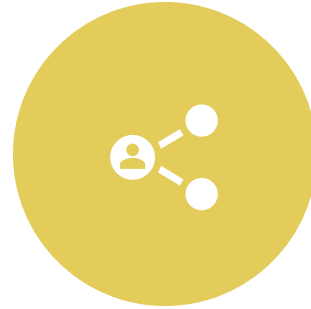
# Instruction: Where we are now

- Faculty are using campus only to access technology and equipment necessary to support online content of their courses, such as lab equipment, video equipment, etc.
- Library and Centers are reduced to one or two days per week. Centers are also available by appointment.
- Nursing continues to evolve as new guidance comes from the BRN
- Cadre of faculty experts in online teaching
- Canvas/online teaching trainings full –more than 80 faculty have been through or are completing canvas training.
- Have new tools for delivering online education (video tools, Labster, Proctorio)
- Evaluating all courses for Distance Education approval





**ALL STUDENT SERVICES DEPARTMENTS WERE ALSO PROVIDING SUPPORT REMOTELY BY MARCH 23RD.**



**INTERDEPARTMENTAL COLLABORATION TO PROVIDE STAFF WITH ACCESS AND TRAINING ON PROVIDING REMOTE SERVICES.**



**PROGRAMS HAVE REMAINED VIGILANT ABOUT REGULATORY GUIDANCE UPDATES.**



**KEPT STUDENTS INFORMED OF CHANGING INFORMATION AND AVAILABLE RESOURCES.**

# **Student Support Services**





 Online

 Knock on Door

Darletta Fulwider  
**Financial Aid Technician**  
**Office:** 1000 Hensley Creek Rd.



SEND OFFLINE  
MESSAGE



SCHEDULE  
MEETING

# Cranium Café Utilization

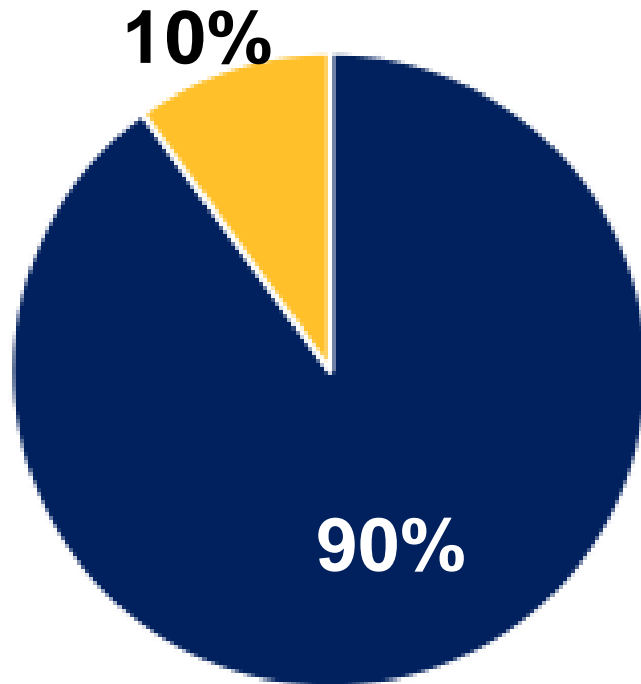
All student services offices are utilizing Cranium Café to meet virtually with students.

Cranium Café allows for:

- Video Chat
- Screen Sharing
- Record Meetings
- Accessibility Features
- Confidential and Secure

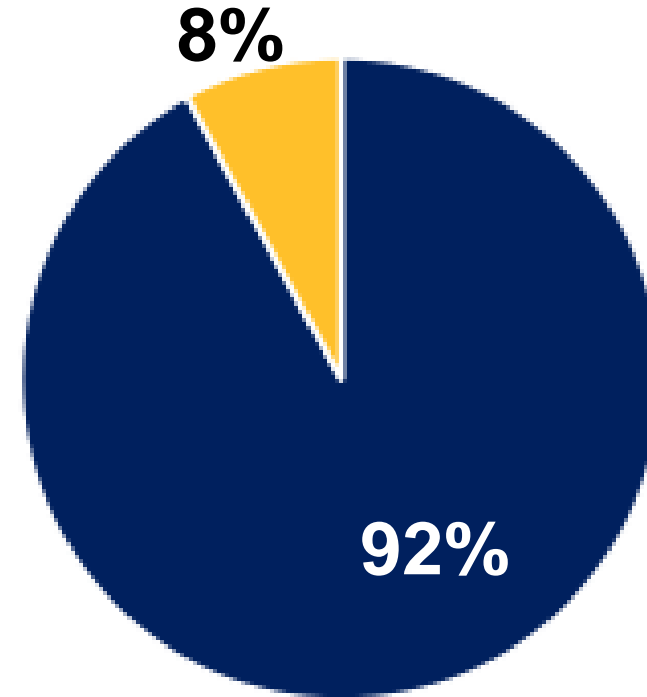


# COVID-19 Student Survey



■ Yes ■ No

Do you have internet access at home?



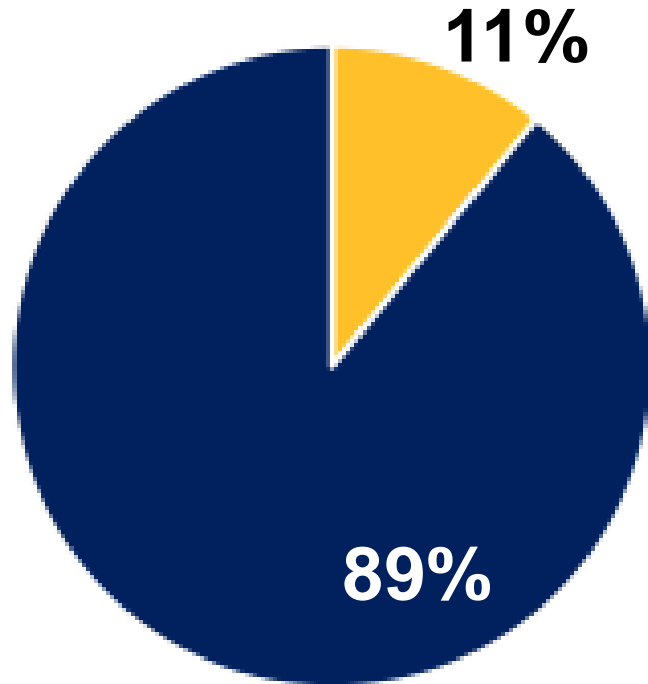
■ Yes ■ No

Do you have access to a computer at home?



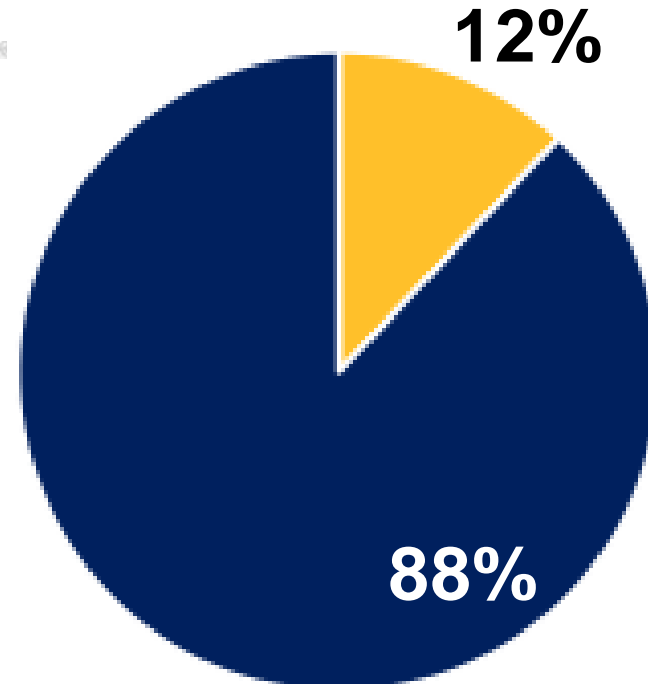


# COVID-19 Student Survey



■ Yes ■ No

Do you need access to the Food Pantry?



■ Yes ■ No

Do you use books on reserve at the Library?



# Support Services: Where we are now

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**Students identified through the survey are being provided:**

**Chromebooks & textbooks (lending library)**

**Gift Cards to a grocery store**

**We are working on acquiring WiFi Hotspots**



**Emergency Funds provided by the Mendocino College Foundation**



**Exploring options for submitting documents remotely**



**WiFi access from parking lots at all locations**



**Considering alternatives for commencement ceremony**



# Moving Employees to Working Remotely

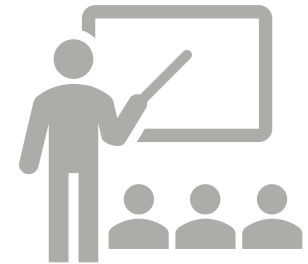
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IT worked quickly to equip staff with laptops and Chromebooks, including setting up VPNs.



The District negotiated with SEIU to set up parameters for working on campus and at home.



Since mid-March we have continued to reduce the amount of activity occurring on campus and other locations.



# Summer and Fall, 2020

- Summer: classes will be offered online only
- Fall: Posting all courses (onground and online). We will keep ourselves informed and be flexible.
- We will need to continue to support students with technology.
- Silver lining: We are all gaining many new skills, tools and strategies for providing instruction and services for our students.

# Heroes of the Transition

- Dave Johnston and the IT department
- Dean Rebecca Montes and the Library staff
- Staff at all three Centers
- Faculty in general
- Janelle Meyers Bird for facilitating and coordinating our communication
- Mendocino College Foundation
- All staff for making a quick transition

